Appendix J - Budget Consultation response summary

The Council undertook a budget consultation on a range of proposed savings between the 27th November 2023 and the 11th January 2024. Overall, the Council received 2,491 responses to the online consultation per the below:

Name of Proposal	Number of responses
Close or find an alternative provider to run Willows Edge Care Home	280
Reduce contributions to community transport	84
Reduce frequency of parks, open spaces and verge maintenance	165
Reduce funding for gully emptying and bridge maintenance	279
Reduce litter bins and dog waste bins	986
Reduce opening hours at Household Waste Recycling Centres (HWRC)	190
Reduce weed spraying treatment	136
Restructure Adult Social Care (ASC) care home charges	54
Restructure funding for Adult Social Care transport services	59
Restructure parking fees and charges	258
Total	2,491

The Council also received other responses, some during the in person sessions at leisure centres attended by members of the public during the consultation period as well as other individual responses. All of the responses are taken into account in the individual responses included as appendices to this paper.

As a result of the consultation exercise, the following changes or continuation with the proposals have been made to the proposed savings for Full Council to consider as part of the Budget setting recommendations. A further equality impact assessment has been undertaken in respect of the Community Transport saving. Where savings are lower than the proposed amount, this places a need for further savings to be delivered elsewhere across the Council and are included within the overall budget papers:

Proposal	Original	Revised	Summary from the	Further
	saving	savings	consultation exercise	Equality
	proposed	proposed		Impact
	/£k	/£k		Assessment?

Close or find	Up to	Up to	C80% of respondents	N
an alternative	£500k	£500k –	are against Option 1,	
provider to run Willows		part year effect of	closing Willows Edge, with 73.2% strongly	
Edge Care		£250k	disagreeing. While c	
Home			43% disagree or strongly	
			disagree with Option 2, transferring to another	
			provider, c43% agree or	
			strongly agree with this	
			option and c14% neither agree nor disagree.	
			Given this response and	
			also the supply and	
			demand challenges that have further developed	
			in the last few months,	
			we recommend pursuing	
			Option 2. We are aware that two	
			potential providers have	
			already expressed an	
			interest, one via the consultation.	
			We recommend	
			developing an Invitation	
			to Tender to identify and	
			select potential providers. Given the	
			budgetary pressures, we	
			recommend that we should aim to select a	
			provider by 20 th June	
			2024. If we are unable to	
			proceed with Option 2 at	
			this point, we should seek to close the home	
			unless there has been a	
			very material change in circumstances.	
			We recommend that	
			subject to legal review,	
			we should seek to	
			include Birchwood and Notrees in the ITT, with	
			providers given an option	
			to bid for provision at 1,2	
			or all 3 homes.	

Reduce	10	0	The impact of this	Υ
contributions			proposal would be a	'
to community			reduction in funding	
transport			(based on this year's	
			allocations) of between	
			£3 and £37 per group	
			each week, or 29 pence	
			per passenger journey	
			provided. Although the	
			overall view of this	
			proposal was negative,	
			measures suggested by	
			respondents should	
			enable providers to	
			recoup lost Council	
			funding. It is therefore	
			recommended to accept	
			this proposal.	
Reduce	220	55	Most of the respondents	
frequency of			are against this proposal.	
parks, open			Concerns raised include	
spaces and			the likelihood of areas	
verge			looking unkempt and the	
maintenance			potential to attract	
			antisocial behaviour, risk	
			of litter, dog poo and	
			other hazards being	
			lodged in long grass. On	
			the positive side, there	
			will be benefits for local	
			biodiversity at a time	
			where there is a local	
			and national ecological	
			emergency. Adoption of this proposal will come	
			with some operational	
			challenges as the	
			contractor staff	
			remaining may not have	
			enough spare capacity to	
			respond quickly to non-	
			routine tasks or urgent	
			requests e.g. to clear	
			specific sightlines. This	
			option is still available to	
			decision makers	
			because of the	
			challenging financial	
			situation. Officers have	
			noted the risks	

Reduce	130	80	associated with this proposal and will be ready to implement the changes if approved.	N
funding for gully emptying and bridge maintenance	130	80	Given the largely negative views on reducing spend on gully emptying, and the impacts this could exacerbate, this is not recommended. Although reducing bridge maintenance spend was also mostly negative, very few comments were received and it is recommended that this budget is reduced for a limited time of one to two years.	IN
Reduce litter bins and dog waste bins	90	0	It is noteworthy that this proposal has garnered the largest number of responses out of all the budget proposals consulted on, indicating a significant level of community engagement with this topic. The overwhelming majority of these responses expressed strong opposition to the proposal. There is significant concern that the proposal will lead to increased instances of littering and dog fouling. Nonetheless, this remains an option that decision makers can approve because of the Council's challenging financial situation. Officers wish to recommend this option for consideration by decision makers. If	

			approved, suitable	
			mitigation will be put in place to manage	
			stakeholder expectation	
			through communications	
			and ensuring the areas	
			with highest footfall are	
Reduce	59	59	suitably provided for.	
opening	39	39	The predominant sentiment from	
hours at			respondents indicates	
Household			substantial support for	
Waste			the proposed change.	
Recycling			There were a few	
Centres (HWRC)			concerns raised about	
(HVVICO)			whether the proposed	
			hours would impact more on selected users such	
			as those who prefer to	
			visit the sites earlier in	
			the day. Having	
			considered the range of	
			respondent feedback, officers wish to	
			recommend this proposal	
			to decision makers.	
Reduce weed	20	0	Most respondents	
spraying treatment			strongly support the	
пеаппеп			proposal, primarily motivated by	
			environmental	
			considerations. However,	
			some concerns were	
			raised including worries	
			about the potential negative impacts on	
			disabled and vulnerable	
			individuals, as well as	
			those with allergies, if the	
			weed growth becomes	
			excessive. Other	
			concerns raised were about the loss visual	
			amenity within the	
			district, potential hazards	
			for drivers and	
			pedestrians, and the	
			perception that cost	

			savings might be outweighed by increased road repairs. The officer recommendation is to proceed with the planned reduction of weed spraying along sections of the public highway, transitioning from two applications to one per year, effective from 1 April 2024 (which result in a £12k saving).	
Restructure Adult Social Care (ASC) care home charges	78	78	It is appropriate to increase the fees for those individuals who can pay the full cost and other Local Authorities that use our care homes. The recommendation is to proceed with this proposal.	Z
Restructure funding for Adult Social Care transport services	200	170	The recommendation of Adult Social Care is to proceed with this proposal.	Z
Restructure parking fees and charges	500	500	Given the fairly even split between those in favour and those against the proposal, and the fact that this is seen as the least painful of the ten proposals within the public consultation, it is recommended that this proposal is accepted, with the amendment to allow the first hour of parking in Lambourn car park to be free of charge.	N